

CORRIGENDUM – 1

for TENDER No.TGB/E/2026-27/11 dated 27.08.2026

Tender Notice (E-Tender) For Supply and Installation of Digital IP based CCTV Systems and Security (Burglar) Alarm Systems along with an Annual Maintenance Contract (AMC) for existing CCTVs and Security (Burglar) Alarm Systems in 443 Branches , Eight (08) Administrative Offices across 5 Erstwhile Districts (Adilabad, Karimnagar, Nizamabad, Hyderabad, Rangareddy) and Head Office of Telangana State. The number of Branches may increase on account of opening of new Branches. AMC includes Quarterly Preventive Maintenance visits and replacement of Parts/ Spare Parts for a period of three years.

1. The following are the modifications/ changes made in the Tender documents:

Page No.	Point no.	Existing condition/clause	Revised condition/clause
		Time and Last date of Submission of Tender scheduled on: Up to 2:00 P.M. on 19.09.2026 (Saturday)	Revised Time and Last date of Submission of Tender up to: Up to 2:00 P.M. on 24.09.2026 (Thursday)
Page 2	5:Reverse Auction	Reverse auction will be conducted	Reverse auction process has been withdrawn

Page 7	2 c)	c) Warranty: The product offered by the vendor must be covered under a comprehensive onsite warranty for a period of three years from the date of installation. During this warranty period, the vendor shall be responsible for rectifying any defects or malfunctions in the product at the installation site itself, without any additional cost to the Bank. The onsite warranty should include free replacement or repair of any defective parts, labour charges, and travel expenses incurred by the service personnel. The vendor must ensure prompt and efficient after-sales support throughout the warranty period to minimize downtime and ensure uninterrupted operations. “However, the Annual Maintenance Contract (AMC) will commence only after the completion of the warranty period. During the warranty period, the bidder/vendor shall be responsible for providing maintenance services free of cost”.	c) Warranty: The product offered by the vendor must be covered under a comprehensive onsite warranty for a period of one year from the date of installation. During this warranty period, the vendor shall be responsible for rectifying any defects or malfunctions in the product at the installation site itself, without any additional cost to the Bank. The onsite warranty should include free replacement or repair of any defective parts, labour charges, and travel expenses incurred by the service personnel. The vendor must ensure prompt and efficient after-sales support throughout the warranty period to minimize downtime and ensure uninterrupted operations. “However, the Annual Maintenance Contract (AMC) will commence only after the completion of the warranty period. During the warranty period, the bidder/vendor shall be responsible for providing maintenance services free of cost”.
Page 20 & Page 27	12 iv)	Turnover: The Bidder Should Be A Profitable Registered Company/ Firm Involved In Supply, Installation And AMC Of Standalone Digital IP Based CCTV Systems With NVR And Security (Burglar) Alarm Systems For At Least Three (03) Years. The Firm Should Have Minimum Annual Turnover Of Rs.25,00,000.00 (Rupees Twenty Five Lakhs Only) Each For The Years Ending 31St March 2023, 31St March 2024 & 31St March 2025	Turnover: The Bidder Should Be A Profitable Registered Company/ Firm Involved In Supply, Installation And AMC Of Standalone Digital IP Based CCTV Systems With NVR And Security (Burglar) Alarm Systems For At Least Three (03) Years. The Firm Should Have Minimum Annual Turnover Of Rs.50,00,000.00 (Rupees Fifty Lakhs Only) Each For The Years Ending 31St March 2023, 31St March 2024 & 31St March 2025

Page 21	12 D	Reverse Auction: The short-listed Bidders will have to participate in Reverse Auction to be conducted by M/s e-Procurement Technologies Ltd. (the company selected by the Bank for conducting e-procurement Reverse Auction process). Short-listed Bidders will be trained by e-Procurement Technologies Ltd. for this purpose and they will have to abide by the e-business rules framed by the Bank in consultation with e-Procurement Technologies Ltd.	Reverse auction process has been Deleted from the tender document
Page 27	Technical Bid	Additional eligibility criteria	The Participating bidder/ vendor should submit the certificate of Shops & Establishment Registration in Telangana. It should be from last five years
Page 27	Technical Bid	Additional eligibility criteria: CCTV systems	The bidder has to submit the STQC Certification issued by the Ministry of Electronics & Information Technology, Govt. of India.
Page 27	Technical Bid	Additional eligibility criteria: Burglar Alarm Control panel	The bidder has to submit the STQC/ERTL/ETDC Certification issued by the Ministry of Electronics & Information Technology, Govt. of India.
Page 28	CCTV UNIT	2MP (IP), IR Wireless – with Motion Sensor (For Self Recording facility & Storage in SD Card)	2MP (IP), IR Wireless – with Motion Sensor with inbuilt mic (For Self Recording facility & Storage in SD Card)
Page 28	CCTV UNIT	64Gb Micro SD Card	128GB Micro SD Card; 256GB Micro SD Card;
Page 28	CCTV UNIT	650VA UPS (140-300Vac) 12V 8AH	Deleted this item from the tender document.
Page 28	CCTV UNIT	Wiring to be concealed with Plastic Pipe (Rate per Meter)	ISI pipe with wall thickness of 1.5 mm (Rate per Meter) including saddles
Page 28	CCTV UNIT	4 TB, Surveillance Hard Disk	8 TB, Surveillance Hard Disk;
Page 29	16/8- Channel NVR, SATA	2 SATA interface (Each SATA to support up to 4TB)	2 SATA interface (Each SATA to support up to 10TB); In addition to that 16-CHANNEL NVR – INTRANET READY/ INTERNET READY (4 SATA, 10TB HD each SATA support)
Page 29	16/8- Channel NVR Storage Capacity	8 TB HDD	20 TB HDD

Page 30	16/8- Channel NVR, External Battery	Lead-Acid 12V-7Ah	Deleted this item from the tender document.
Page 30	Fixed 2 MP-IP-IR- WIRELESS CAMERA, Lens	2.8MM / 3.6MM @F2.0	2.8 mm to have 100 degree view
Page 35	Burglar Alarm Unit	Wiring if any required to be concealed with Plastic Pipe (Rate per Meter)	ISI pipe with wall thickness of 1.5 mm (Rate per Meter) including saddles
Page 35	Burglar Alarm Unit	Additional point	4 core 0.25 sq mm copper conductor flexible shielded cable ISI (for tamper proof wiring)
Page 42	7(a)	Detection method: PIR	PIR should be Pet immune and Quad
Page 43	CAT-6 Cable: (1) Conductor	Standard bare Copper (7x32 AWG)	Standard bare Copper (23 AWG)
Page 43	CAT-6 Cable:	75°C LSZH	FR-PVC

2. Specifications of the CCTV- 8ch NVR 2 SATA:

S. No	Parameters	Specification (as per tender)	Compliance (Yes/No)	Deviation (if any)
1	Video Compression	H.265 or Higher version		
2	INPUT - IP	RCA INTERFACE (1.0Vp-p, 75Ω), RJ45		
3	Support	Network Camera with resolution upto 8MP		
4	Supported camera types	IP, 720P, 960H, 960P, 1080p, CVBS		
5	IP video input	2.0MP resolution (8 & 16 Channel)		
6	Audio compression	G.711u		
7	Audio input/two-way audio	2.0Vp-p, 1KΩ		
8	HDMI Output	1920x1080/60Hz		
9	Encoding resolution	Main Stream: 1080p/720p/VGA/WD1; Sub stream: CIF/QCIF		
10	Frame rate	Main: 20-30fps real time; Sub: 10/20fps real time		
11	Video bitrate	32Kbps-6Mbps		
12	Audio output	1-ch, RCA (Linear, 1KΩ)		
13	Audio bitrate	64Kbps		
14	Dual stream	Support		
15	Stream type	Video, Video & Audio		
16	Synchronous playback resolution	1080p/960p/720p/VGA/WD1/4CIF/CIF/QVGA/QCIF		
17	Network protocols	TCP/IP, PPPoE, DHCP, EZVIZ cloud P2P, DNS, DDNS, NTP, SADP, SMTP, SNMP, NFS, iSCSI, UPnP, HTTPS		
18	SATA	2 SATA interface (each up to 4TB)		

19	Storage Capacity	8 TB HDD		
21	Network interface	10/100/1000M self-adaptive Ethernet		
22	Serial interface	1; standard RS-232, half duplex		
23	USB port	2 x USB 2.0		
25	Power Supply	12V DC		
26	Consumption (w/o HDD)	≤20W		
27	Working temp.	-10°C to +55°C		
28	Working Humidity	All indoor weather conditions		
29	Recording resolution	960p/720p/VGA/WD1/4CIF/CIF/QVGA/QCIF		
30	Record rate – Main stream	1080p/960P/720p/VGA/WD1/4CIF/CIF/QVGA/QCIF (1/16 fps to real time)		
31	Record rate – Sub stream	960P/WD1/4CIF/CIF/QVGA/QCIF (1/16 fps to real time)		
32	Record mode	Motion Detection		
33	Privacy masking	Supported		
34	OSD	Camera Title, Time, Video Loss, Recording, Motion Detection		
37	Certifications	UL/CE/FCC / BIS		

3. Specifications of the CCTV- 16ch NVR 4 SATA:

S. No	Parameters	Specification (as per tender)	Compliance (Yes/No)	Deviation (if any)
1	Video Compression	H.265 or Higher version		
2	INPUT - IP	RCA INTERFACE (1.0Vp-p, 75Ω), RJ45		
3	Support	Network Camera with resolution upto 8MP		
4	Supported camera types	IP, 720P, 960H, 960P, 1080p, CVBS		
5	IP video input	2.0MP resolution (8 & 16 Channel)		
6	Audio compression	G.711u		
7	Audio input/two-way audio	2.0Vp-p, 1KΩ		
8	HDMI Output	1920x1080/60Hz		
9	Encoding resolution	Main Stream: 1080p/720p/VGA/WD1; Sub stream: CIF/QCIF		
10	Frame rate	Main: 20-30fps real time; Sub: 10/20fps real time		
11	Video bitrate	32Kbps-6Mbps		
12	Audio output	1-ch, RCA (Linear, 1KΩ)		
13	Audio bitrate	64Kbps		
14	Dual stream	Support		
15	Stream type	Video, Video & Audio		
16	Synchronous playback resolution	1080p/960p/720p/VGA/WD1/4CIF/CIF/QVGA/QCIF		

17	Network protocols	TCP/IP, PPPoE, DHCP, EZVIZ cloud P2P, DNS, DDNS, NTP, SADP, SMTP, SNMP, NFS, iSCSI, UPnP, HTTPS		
18	SATA	4 SATA interface (each up to 10TB)		
19	Storage Capacity	16 TB HDD		
20	Network interface	10/100/1000M self-adaptive Ethernet		
21	Serial interface	1; standard RS-232, half duplex		
22	USB port	2 x USB 2.0		
23	Alarm in/out	4 Input / 1 Output		
24	Power Supply	12V DC		
25	Consumption (w/o HDD)	≤20W		
26	Working temp.	-10°C to +55°C		
27	Working Humidity	All indoor weather conditions		
28	Recording resolution	960p/720p/VGA/WD1/4CIF/CIF/QVGA/QCIF		
29	Record rate – Main stream	1080p/960P/720p/VGA/WD1/4CIF/CIF/QVGA/QCIF (1/16 fps to real time)		
30	Record rate – Sub stream	960P/WD1/4CIF/CIF/QVGA/QCIF (1/16 fps to real time)		
31	Record mode	Motion Detection		
32	Privacy masking	Supported		
33	OSD	Camera Title, Time, Video Loss, Recording, Motion Detection		
34	Certifications	UL/CE/FCC / BIS		

4. Specifications of the CCTV- IP Dome Cam with SD Card:

S. No	Parameters	Specification (as per tender)	Compliance (Yes/No)	Deviation (if any)
1	Video Standards	H.264/MPEG4/MJPEG or higher		
2	Sensor	1/2.7" Progressive Scan CMOS		
3	Stream	Triple Stream		
4	System compatibility	ONVIF , S, G T & M		
5	Resolution	2MP, 1920x1080		
6	Signal stream	Three Stream individual configurable		
7	Lens	2.8mm/3.6mm .		
8	Min. Illumination	0.005Lux@(F1.2,AGC ON), 0 Lux with IR		
9	IR cut filter	Yes (ICR)		
10	Wide Dynamic Range	120dB True WDR		
11	Digital noise reduction	3D DNR		
12	Day & Night IR cut filter	Night vision color with auto switch		
13	BLC/HLC	Yes		

14	IR range	Up to 30Mtr		
15	Audio Compression	G.711/G.722.1/G.726/MP2L2		
16	Frame Rate	25 FPS 1920x1080		
17	Protocols	TCP/IP, UDP, ICMP, HTTP, HTTPS, FTP, DHCP, DNS, DDNS, RTP, RTSP, RTCP, PPPoE, NTP, UPnP, SMTP, SNMP, IGMP, 802.1X, QoS, IPv6		
18	Ethernet	One RJ45 10M/100M		
19	Input voltage	12V DC $\pm$ 10%		
20	Power Consumption	< 5W		
21	Local storage	Micro SD/SDXC up to 512GB		
22	Video bit rate	32kbps–8Mbps		
23	Alarm trigger	Line Crossing, Motion Detection, tampering, network disconnect, IP conflict, storage exception		
24	Security	Watermark, user authentication, IP filtering, anonymous access control		
25	Audio	Inbuilt Mic Support		
26	Certification	UL/CE/FCC & BIS ER By STQC		

5. Specifications of the CCTV- Fixed 2MP IP IR Bullet Colour v:

S. No	Parameters	Specification (as per tender)	Compliance (Yes/No)	Deviation (if any)
1	Video Standards	H.265/MPEG4/MJPEG or higher		
2	Sensor	1/2.7" HD CMOS/CCD		
3	WDR	120dB True WDR		
4	Stream	Triple Stream		
5	System compatibility	ONVIF (Profile S, T & M), PSIA, CGI, ISAPI		
6	Resolution	1920x1080		
7	Lens	3.6mm/4mm		
8	Min. Illumination	0.005Lux (F1.2, AGC ON), 0 Lux with IR		
9	IR range	Min. 20m		
10	Protocols	TCP/IP, ICMP, HTTP/HTTPS, FTP, DHCP, DNS, DDNS, RTP/RTSP/RTCP, PPPoE, NTP, UPnP, SMTP, SNMP, IGMP, 802.1X, QoS, IPv6		
11	Working temp/humidity	-30°C to 60°C, $\leq$ 95% non-condensing		
12	Certification	UL/CE/FCC, BIS ER / STQC		

5. Specifications of the CCTV- Fixed 2MP IP IR Dome Col Camera :

S. No	Parameters	Specification (as per tender)	Compliance (Yes/No)	Deviation (if any)
1	Video Standards	H.265/MPEG4/MJPEG or higher		
2	Sensor	1/2.7" HD CMOS/CCD		
3	WDR	120dB True WDR		
4	Stream	Triple Stream		
5	System compatibility	ONVIF (Profile S, T & M), PSIA, CGI, ISAPI		
6	Resolution	1920x1080		
7	Lens	2.8mm/4mm		
8	Min. Illumination	0.005Lux (F1.2, AGC ON), 0 Lux with IR		
9	IR range	Min. 20m		
10	Protocols	TCP/IP, ICMP, HTTP/HTTPS, FTP, DHCP, DNS, DDNS, RTP/RTSP/RTCP, PPPoE, NTP, UPnP, SMTP, SNMP, IGMP, 802.1X, QoS, IPv6		
11	Working temp/humidity	-30°C to 60°C, ≤95% non-condensing		
12	Certification	UL/CE/FCC, BIS ER / STQC		

6. Please refer to the revised content on page no. 34 of the tender document.

S. No	Schedule / Description	Make	Model	Part Number [Where ever available within the component]	URL for verification of OEM site.
1	Intrusion Alarm - Control Panel – with GSM/ 4G LTE facility , 12 Zones with two additional fire zones- with key pad				
2	Intrusion Alarm - Additional Key pad				
3	Intrusion Alarm Panel Battery				
4	Wired Door Sensor				
5	Wired Shutter Sensor				
6	Wired Vibrator Sensor				
7	Wired Outdoor Siren (110db or above)				
8	Wired PIR Sensor				
9	Wired Indoor Siren (110db or above)				
10	Wired Smoke Detector				
11	Panic Switch wired				
12	Panic Switch wireless				
13	ISI pipe with wall thickness of 1.5 mm (Rate per Meter) including saddles				
14	Installation & Commissioning charges				
15	4 core 0.25 sq mm copper conductor flexible shielded cable (Rate per Meter) ISI (for tamper proof wiring)				

7. Please refer revised content on page no.35 of the tender document for **Control Panel of Burglar Alarm**.

Technical Details & Specifications Form for BURGLAR ALARM SYSTEMS

Security (Burglary) Alarm System

S. No	Description	Specifications	Yes/ No
1	Security Alarm Panel		
a)	Micro- controller based Control Panel with inbuilt LCD indication	Microprocessor based with CMS compatibility (TCP/IP) and integrated auto-dialler (PSTN AND GSM based for new installations) Intrusion Alarm - Control Panel - with GSM/ 4G LTE facility , 12 Zones with two additional fire zones- with key pad Control Panel as per IS-2189-2008 specifications. Approved/ tested by ERTL/ ETDC or any third party laboratory/ test house recognised by Bureau of Indian Standards for this purpose (Certifications: ERTL/ ETDC/ BIS) The panel should show the status/ health of the system (Data Logger System) The panel should indicate the health of the system (Fault, power failure and battery status indicator).	
b)	Automatic (Alarming & Disarming)	Should have facility to switch between "Day (Unarmed)" and "Night (Armed)" modes automatically at pre-programmed times and also it can be manually overridden without any external hardware. Should have programmable time delay of alarm activation in "Day (Unarmed)" mode and immediate activation in "Night (Armed)" mode. (i) Change from day to night mode &	

		vice-versa as per the real time clock. (ii) Option to change manually with existing keypad (iii) Sundays & Holidays Night Mode active. (iv) Night Zone (Instant/ delayed) Mock Test facility (Sending System health status/ alarm status through voice call and SMS to a temporary contact of the official conducting Mock Test).	
c)	Central Monitoring System (CMS)	The panel should have the facility to send Health status of the system through GSM network. The panel should have the facility to send Health status of other existing systems installed in the branch (i.e., Fire/ CCTV Systems). The panel should have the facility to send Health status of the CCTV (i.e., HDD status, functioning of the DVR, Cameras, etc.,). It should have the facility of sending alerts through Voice Calls and SMS in the event of intrusion. It should continuously check the status of DVR/ NVR and HDD functioning in the CCTV System. All the features mentioned should work based on GSM technology and no internet connection will be provided by the branch to the control panel for communicating all the Health Status and other features as mentioned.	
d)	Power Supply	Control panel shall operate from a 230 v $\pm$ 10% 50 Hz mains supply and in case of per failure shall automatically switch over to a built-in sealed maintenance free battery rated at 24V DC 7 AH with a switch over time of less than 100 ms. Deep discharge	

		arrangement should be there.	
e)	External Body Features	i) Protected from dust, water, vermin etc., ii) Acrylonitrile Butadiene Styrene (ABS)/ 18 SWG M S Cabinet, epoxy Coated. iii) Locking of panel by Allen Head screw on sides/ internal lock. iv) Bracelet mounted. v) Provision for battery compartment inside the panel.	
f)	Other features	Reset switch for Night Mode Reset key for PIR Test Check Facility. Self-powered Hooter. Facility of tamper proof sensors. Tamper proof Auto diallers. Daily Health check status through SMS. Zone isolation facility. Silent Mode. Dual Control Panel. Remote switch facility. Low Battery Alert – SMS & Auto Dialing The Control Panel shall continuously monitor the standby battery condition. In the event of a low-battery condition, the system shall automatically generate and alert a Low Battery SMS and simultaneously initiate an auto-dial call to the programmed/authorized users for immediate attention with a voice message of low battery SMS-Based Auto-Dialer Number Enquiry The Control Panel shall provide a facility for the authorized Administrator to remotely enquire and verify the mobile numbers programmed in the auto-dialer	

		through SMS, without requiring physical access to the Control Panel. SMS-Based Remote Modification of Telephone Numbers The Control Panel shall provide a secure facility for the authorized Administrator to remotely add, modify, delete or replace the telephone/mobile numbers programmed in the auto-dialer through SMS commands. Fire Zone Monitoring & Indications The Control Panel shall be provided with dedicated Fire Zones capable of continuously monitoring the connected fire detection circuits. Each Fire Zone status shall provide distinct and clearly identifiable indications for FIRE, OPEN CIRCUIT and SHORT CIRCUIT conditions, enabling the operator to immediately identify an alarm or fault condition. The Fire Zone circuitry, supervision, alarm indication, fault monitoring and associated operating features shall comply with the applicable requirements of BIS 2189:2008.	
g)	Wireless Module	Provision for Cordless Switch to: a) Activate the Alarm System. b) Raise Silent Alarm (Auto dialler functions without raising alarm)	
h)	Real Time clock	24/12 Hour format Real Time Clock (Time & date)	
i)	LCD display	LCD display with backlit facility and indication in the event of any zone getting faulty or switch getting isolated.	
j)	Power Supply	Mains and battery backup (12V 7AH) with recharging facility.	
k)	Compatibility	PIR Sensors, Magnetic Sensors, Vibration Sensors, Light Sensors and have one zone for fire detector (smoke sensor) etc and	

		capable to put on the lights when activated during night mode. Should have provision to connect minimum 10 panic switches in day mode. Should have a night mode (Armed Mode) with provision to connect 8 each passive infrared (PIR) sensors, Vibration (motion) sensors and magnetic contact sensors. Should also support pressure switches, light sensors, rolling shutter contact sensors.	
l)	Auto Reset	03 to 05 minutes (Day & Night Mode)	
m)	Wire Cut	i) Activate the Alarm System for 120 seconds. ii) Blinking of LCD panel indicating the defect. System should be tamperproof. i.e., must activate alarm in case of any tampering with control panel/ Auto-dialler/ switches/ sensors/ hooters/ cables or any other components.	
n)	On/ Off function	Only through keypad	

8. **Central Monitoring Software (CMS):**

The Vendor should provide Central Monitoring Software (CMS) Solution to monitor the health and functioning of all Security Systems (NVR/DVRs) or Controlling units to be set up at a central location (RBO/ HO) at no additional cost to the Bank. This CMS Solution should be IP based and should be accessible from at least two PCs at Regional Offices/ Head Office. The CMS should be implemented and demonstrated after successful installation of 25 branches at our Regional Offices or IT Cell, at Hyderabad/ Sangareddy.

The software should generate daily health status reports of all the installed Security system or NVR/ DVRs or the controlling unit and send through email to the designated officials automatically. Minimum health status required is:

- a) Functioning status of Security System or NVR/DVR
- b) Functioning status of each and every camera

- c) Functioning status of each and every Hard Disk
- d) Status of recording
- e) Date-wise number of days of recorded data available
- f) If down, since when and the reasons

Further, the CMS should have the below mandatory features;

- a) Clock synchronization of Security System or NVR/DVR with that of server.
- b) Restart the Security System or NVR/DVR from CMS.
- c) Preview and playback feature of the cameras.
- d) Accessing NVR/DVR configuration window from CMS.
- e) NVR/DVR quick search feature.
- f) Capture the snapshot of the camera/s & pull the Footage from CMS.
- g) Sending SMS to the saved numbers (in case of malfunction of NVR/DVR system).
- h) Real time monitoring as well as schedule monitoring.
- i) Giving rights to different users with different privileges.
- j) Generating Management Information System (MIS) reports.
- k) No restriction on the number of channels to be linked.
- l) A pop-up for the following alerts should appear on the screen and should be able to export as a report in Excel format.
 - Ping failure
 - Router error
 - Signal error
 - Record error of the Camera/s
 - Hard Disk/s error
 - Port error
 - Login error
 - No Error
 - Change of System configuration from Motion Detection mode to Regular mode

The bank will also need weekly and monthly consolidated reports which are auto generated and sent by emails. The report formats shall be arrived through discussions during the installation phase. In addition to the above, the software should generate the following reports:

- a) Branch-wise details of non-functional NVR/DVRs and accessories, where issues are not resolved within 24hrs.
- b) Branch-wise details, where recording is not taking place.
- c) Branch-wise details, where recording is not available for 90days.
- d) Branch-wise details, where the cable has been disconnected from DVR.

CCTV SYSTEMS:

CMS: CCTV / NVR Systems should be CMS ready with INTRANET & INTERNET.

- a. NVRs should be 8 or 16 Channel.
- b. NVR should facilitate to anchor two - 4 TB Hard Disks or more
- c. NVR should be INTRANET compatible & INTERNET ready

COMPATIBILITY: The units should be compatible to be INTEGRATED with BURGLAR ALARM Systems.

APPLICATION SOFTWARE: The software (APP) for mobile phone should be absolutely free of cost and should be upgraded/ improved for any future applications at no further cost for remote operation.

BURGLAR ALARM SYSTEMS:

CMS: Burglar Alarm Systems should be CMS ready with INTRANET & INTERNET.

- a) The Bank shall obtain the SIM, if needed.
- b) In case of CMS establishment, the vendor should be able to provide technical personnel at our center as under:
 - i) 8-Hour service on working days (9.00PM to 5.00AM).
 - ii) 24-Hour service on Holidays.
 - iii) Who shall monitor regularly and resolve the issues at the locations/ branches.
- c) **CMS Software:** The software for CMS should be absolutely free of cost and should be upgraded/ improved for any future applications at no further cost.

SIM PROCUREMENT: The SIMs shall be procured by the Bank from the provider (BSNL/AIRTEL or any other) as per the availability of the signal & connectivity.

9. Please note the changes made on the page no.35 of the tender document for “**Accessories required for Burglar Alarm Systems**”.

ACCESSORIES REQUIRED FOR BURGLAR ALARM SYSTEMS:

Burglar & Smoke Alarms

1	Wireless Door Sensor & 1(a) Wired Door Sensor	Deleted these items from the tender document
2	Wireless Shutter Sensor & 2(a) Wireless Shutter Sensor	
3	Wireless Outdoor siren & 3(a) Wired Outdoor siren	
4	Wireless Panic Switch & 4(a) Wired Panic Switch	
5	Wireless Smoke Sensor & 5(a) Wired Smoke Sensor	
6	Wireless vibration sensor & 6 (a) wired vibration sensor	
7	Wireless PIR Sensor & 7(a) Wired PIR Sensor	

10. Please find the below the list of items related to Security (Burglar) Alarm Systems that have been deleted from the tender document:

Page No	Name of the Item	Remarks
36	Wireless- Door Sensor	Deleted these items from the tender document
37	Wireless- Shutter Sensor	
38	Wireless- Outdoor Siren	
39	Wireless- Panic Switch	
40	Wireless- Smoke Detector	
41	Wireless- Vibration Sensor	
42	Wireless- PIR Sensor	

All the above wireless components have been removed from the scope of the tender.

11. Other important Points/ Conditions:

- The Annual Maintenance Contract Charges (AMC) are revised from Rs.1,250/- to **Rs.1,750/-** (Rupees One Thousand Seven Hundred and Fifty Only) per quarter for both CCTV System & Security (Burglar) Alarm System.
- The bidder/vendor shall invariably generate and provide a complaint number upon receipt of any query or complaint raised by the Branch/RBO.

- c) The technician deputed by the company to visit the Branch/RBO for attending AMC-related complaints shall carry a valid company issued identity card and an authorized work order at all times.
- d) The technician shall carry out proper demonstration and verification of the system's functionality during AMC visits, service requests, and whenever required by the Branch/RBO.
- e) The successful vendor shall provide integration between the CCTV and Burglary Alarm Systems to facilitate the generation of alerts in the event of CCTV failure or any other predefined system abnormality.
- f) **The BAS Zone requirement:** The BAS system shall support a minimum of 12 zones, with provision for two additional fire zones, and shall be equipped with GSM/4G LTE communication capabilities for the transmission of alarms and extra alerts.
- g) The successful bidder shall have an office within the Bank's operational area. In case the bidder does not have an office within the Bank's operational area at the time of award of the work order, the successful bidder shall establish an office within 15 days from the date of receipt of the work order. The complete address and contact details of the office shall be furnished to the Bank to facilitate smooth and effective communication and coordination.
- h) All devices/spares shall be supplied in original factory-sealed OEM packing, with Make, Model/Part No., Serial No. and Warranty Certificate mentioned on the invoice. Sealed packs shall be opened in the presence of Branch/Office staff and verified before installation. The same Serial Number (S/N) of each device supplied shall be clearly mentioned on the invoice and shall match the physical device.

i) Hence, please find the Annexure-IV.

SHIFTING or RE-LOCATION CHARGES FOR CCTV AND SECURITY (BURGLAR) ALARM SYTEMS

(in Rs.)

4/8-Channel NVR /DVR System or Individual Cameras or Sensors etc		
S. No.	Schedule	Unit Price Rs.
1	Charges for relocating, repositioning, commissioning, and fixing up to two units (Camera / Magnetic Sensor / Smoke Detector / PIR / Panic Switch, etc.), excluding cabling charges	1,000
2	Charges for relocating & commissioning Total CCTV equipment or Security (Burglar) Alarm System (Within same premises), excluding cabling charges	2,000
3	Charges for shifting CCTV equipment or Security (Burglar) Alarm System (From existing premises to NEW premises), excluding cabling charges (Shifting includes de-installation at existing site and re-installation at the alternate site including transportation)	3,000

- All the above rates are excluding GST but inclusive of transportation, labour charges, and all other associated costs. GST will be paid extra as applicable.
- Single Unit for a branch shall consist of NVR & 6 Cameras (Minimum).

Date: ____/____/2026
Place: _____

Signature

In the Capacity of: _____

Duly Authorized to Sign the Offer and Terms
and Conditions on behalf of (Company)

FINANCIAL BID FOR CCTV & SECURITY (BURGLAR) ALARM SYSTEMS

To,
The General Manager (Operations),
Telangana Grameena Bank, Hyderabad.

Madam/ Dear Sir,

I/We have read the tender document, fully understood the Specifications, Terms & Conditions and quote the rates for the following Security Equipment, as required in the Tender No: **TGB/E/2026-27/11 dated 27.08.2025.**

i) The Annual Maintenance Contract Charges (AMC) are **Rs.1,750/- (Rupees One Thousand Seven Hundred and Fifty Only) per quarter for both CCTV System & Security (Burglar) Alarm System.** This rate includes conducting quarterly preventive maintenance visits for a three years period at 443 branches and administrative offices.

ii) Indicative Price BID for supply and installation/ replacement of Parts/ Spare parts of Digital based CCTV systems existing in 443 branches/ administrative offices.

S. No	Schedule / Description	Rate per unit Rs.
1	8-CHANNEL NVR INTRANET/INTERNET READY (2 SATA) UP TO 10 TB EACH	
2	16-CHANNEL NVR – INTRANET READY/INTERNET READY (4 SATA, 10TB HD each SATA support)	
3	21.5” or above LED Monitor	
4	2MP(IP) IR & Night color vision Dome with Motion Sensor	
5	2MP(IP) IR & Night color vision Bullet with Motion Sensor	
6	2MP (IP) IR Wireless – with Motion Sensor with inbuilt mic (for Self Recording facility & Storage in SD Card)	
7	2MP (IP) IR Dome with Motion Sensor	
8	2MP(IP) IR Bullet with Motion Sensor	
9	2MP(IP) IR & Night color vision Dome with Motion Sensor and 256 GB Micro	
10	2MP(IP) IR & Night color vision Bullet with Motion Sensor and 256 GB Micro	
11	128 GB Micro SD Card	
12	256 GB Micro SD Card	
13	PoE Switch 8-Port Full, Gigabyte (10/100/1000)	
14	PoE Switch 8-Port Full, Megabyte (10/100)	
15	6 TB, Surveillance Hard Disk Rescue series	
16	8 TB, Surveillance Hard Disk Rescue series	
17	Cable (Cat 6 Type) laying with RJ 45 connectors (Rate per Meter) ISO-Standard:-23 AWG solid 100% bare copper conductor	

18	ISI pipe with wall thickness of 1.5 mm (Rate per Meter) including saddles	
19	Power supply 8 Ch NVR	
20	Power supply 16 Ch NVR	
21	6U Network Rack, 16 channel capacity, 600 mm depth	
22	4U Network Rack	
23	Installation & Commissioning charges	
24	Remote Operation-Lights ON/OFF Control Unit, if any	
	TOTAL- I	

- All the above rates are quoted as per the specifications mentioned in this Corrigendum. Further, the above rates are exclusive of GST but inclusive of transportation, labour charges, and all other associated costs. GST will be paid extra as applicable from time to time.

iii) Indicative Price BID for supply and installation of Security (Burglar) Alarm Systems, replacement of Parts/ Spare parts of BAS.

S. No	Schedule / Description	Rate per unit Rs.
1	Intrusion Alarm - Control Panel – with GSM/ 4G LTE facility , 12 Zones with two additional fire zones- with key pad	
2	Intrusion Alarm -Additional key pad	
3	Intrusion Alarm Panel Battery	
4	Wired Door Sensor	
5	Wired Shutter Sensor	
6	Wired Vibrator Sensor	
7	Wired Outdoor Siren (110db or above)	
8	Wired PIR Sensor	
9	Wired Indoor Siren (110db or above)	
10	Wired Smoke Detector	
11	Panic Switch wired	
12	Panic Switch wireless	
13	ISI pipe with wall thickness of 1.5 mm (Rate per Meter) including saddles	
14	Installation & Commissioning charges	
15	4 core 0.25 sq mm copper conductor flexible shielded cable (Rate per Meter) ISI (for tamper proof wiring)	
	TOTAL-II	
	GRAND TOTAL (TOTAL- I + TOTAL- II)	

- All the above rates are quoted as per the specifications mentioned in this Corrigendum and as per the tender document. Further, the above rates are exclusive of GST but inclusive of transportation, labour charges, and all other associated costs. GST will be paid extra as applicable.

Note: *The L-1 rate has been calculated based on the total quoted amount (Grand Total). The Grand Total comprises the quoted amounts for CCTV Systems (Total-I) and Security (Burglar) Alarm Systems (Total-II), as derived from the respective financial bid evaluations.*

FINANCIAL BID FOR CCTV SYSTEMS AND SECURITY (BURGLAR) ALARM SYSTEMS
RATES FOR PROVIDING PERSONNEL TO CMS

To,
 The General Manager (Operations),
 Telangana Grameena Bank,
 Hyderabad.

Madam/ Dear Sir,

I/ We have read the tender document fully understood the Specifications, Terms & Conditions and quote the rates for the following, as required in the Tender No. **TGB/E/2026-27/11 dated 27.08.2026.**

(in Rs.)

Rate for Providing Personnel at CMS		
S. No.	Particulars	Rate (Rs).
1	For providing personnel for one NIGHT shift from 9.00 PM to 5.00 AM on all working days	
2	For providing personnel for 24 hours service on all Holidays	
	TOTAL	

We understand that in case of non-adherence to any of the terms & conditions stated in the tender, our offer will be summarily rejected.

Date: ___/___/2026

Place: _____

Signature

In the Capacity of: _____
 Duly Authorized to Sign the Offer and Terms and
 Conditions on behalf of (Company)