



TELANGANA GRAMEENA BANK

(Sponsored by State Bank of India)

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CORRIGENDUM – 2

for TENDER No.TGB/E/2025-26/02 dated 02.07.2025

TENDER NOTICE (e-tender) FOR SUPPLY AND INSTALLATION OF DIGITAL IP BASED CCTV SYSTEMS AND SECURITY (BURGLAR) ALARM SYSTEMS ALONG WITH AN ANNUAL MAINTENANCE CONTRACT (AMC) FOR EXISTING CCTVs AND SECURITY (BURGLAR) ALARM SYSTEMS IN 493 BRANCHES AND ADMINISTRATIVE OFFICES ACROSS FIVE ERSTWHILE DISTRICTS (NALGONDA, KHAMMAM, WARANGAL, MEDAK, MAHABUBNAGAR) OF TELANGANA STATE. AMC INCLUDES QUARTERLY PREVENTIVE MAINTENANCE VISITS AND REPLACEMENT OF PARTS/ SPARE PARTS FOR A PERIOD OF TWO YEARS.

1. The following are the modifications/ changes made in the Tender documents:

Page No.	Point no.	Existing condition/ clause	Revised condition/ clause
		Time and Last date of Submission of Tender scheduled on: Up to 2:00 P.M. on 28.07.2025 (Monday)	Revised Time and Last date of Submission of Tender up to: Up to 2:00 P.M. on 31.07.2025 (Thursday)
Page 2	5:Reverse Auction	Reverse auction will be conducted	Reverse auction process has been withdrawn
Page 3	11: Period of Tender Contract	2 Years from the date of allotment of the tender/contract	3 Years from the date of allotment of the tender/contract
Page 4	CMS	CMS for CCTV systems and Security (Burglar) Alarm Systems	CMS will be used exclusively for Security (Burglar) Alarm Systems. CCTV systems shall not be integrated with CMS but must be accessible at the central level through IP mapping at locations where CMS alerts are triggered for Security (Burglar) Alarm Systems.

Page 9	2 d)	<p>Bidders Should Undertake To Provide The Bank Annual Maintenance Contract (Amc) Of Digital Ip Based Cctv Camera Systems And Security (Burglar) Alarm Systems Functioning In 493 Existing Branches And Administrative Offices Of Telangana Grameena Bank For Two (02) Years, Including Replacement Of Parts/ Spare Parts (Where Irreparable Situation Arises) In Above Said Branches As And When Required As Per The Rates Quoted. Further, The Successful Bidder Has To Conduct Quarterly Preventive Maintenance Visits To Ensure Proper Functioning Of CCTV Camera Systems And Security (Burglar) Alarm Systems.</p>	<p>Bidders Should Undertake To Provide The Bank Annual Maintenance Contract (Amc) Of Digital Ip Based Cctv Camera Systems And Security (Burglar) Alarm Systems Functioning In 493 Existing Branches And Administrative Offices Of Telangana Grameena Bank For Three (03) Years, Including Replacement Of Parts/ Spare Parts (Where Irreparable Situation Arises) In Above Said Branches As And When Required As Per The Rates Quoted. Further, The Successful Bidder Has To Conduct Quarterly Preventive Maintenance Visits To Ensure Proper Functioning Of CCTV Camera Systems And Security (Burglar) Alarm Systems.</p>
Page 9	2 c)	<p>c) Warranty: The product offered by the vendor must be covered under a comprehensive onsite warranty for a period of three years from the date of installation. During this warranty period, the vendor shall be responsible for rectifying any defects or malfunctions in the product at the installation site itself, without any additional cost to the Bank. The onsite warranty should include free replacement or repair of any defective parts, labour charges, and travel expenses incurred by the service personnel. The vendor must ensure prompt and efficient after-sales support throughout the warranty period to minimize downtime and ensure uninterrupted operations.</p> <p>“However, the Annual Maintenance Contract (AMC) will commence only after the completion of the warranty period. During the warranty period, the bidder/vendor shall be responsible for providing maintenance services free of cost”.</p>	<p>c) Warranty: The product offered by the vendor must be covered under a comprehensive onsite warranty for a period of one year from the date of installation.</p> <p>During this warranty period, the vendor shall be responsible for rectifying any defects or malfunctions in the product at the installation site itself, without any additional cost to the Bank.</p> <p>The onsite warranty should include free replacement or repair of any defective parts, labour charges, and travel expenses incurred by the service personnel. The vendor must ensure prompt and efficient after-sales support throughout the warranty period to minimize downtime and ensure uninterrupted operations.</p> <p>“However, the Annual Maintenance Contract (AMC) will commence only after the completion of the warranty period. During the warranty period, the bidder/vendor shall be responsible for providing maintenance services free of cost”.</p>

Page 22 & Page 30	12 iv)	Turnover: The Bidder Should Be A Profitable Registered Company/ Firm Involved In Supply, Installation And AMC Of Standalone Digital IP Based CCTV Systems With NVR And Security (Burglar) Alarm Systems For At Least Three (03) Years. The Firm Should Have Minimum Annual Turnover Of Rs.25,00,000.00 (Rupees Twenty Five Lakhs Only) Each For The Years Ending 31St March 2023, 31St March 2024 & 31St March 2025	Turnover: The Bidder Should Be A Profitable Registered Company/ Firm Involved In Supply, Installation And AMC Of Standalone Digital IP Based CCTV Systems With NVR And Security (Burglar) Alarm Systems For At Least Three (03) Years. The Firm Should Have Minimum Annual Turnover Of Rs.50,00,000.00 (Rupees Fifty Lakhs Only) Each For The Years Ending 31St March 2023, 31St March 2024 & 31St March 2025
Page 23	12 D	Reverse Auction: The short-listed Bidders will have to participate in Reverse Auction to be conducted by M/s e-Procurement Technologies Ltd. (the company selected by the Bank for conducting e-procurement Reverse Auction process). Short-listed Bidders will be trained by e-Procurement Technologies Ltd. for this purpose and they will have to abide by the e-business rules framed by the Bank in consultation with e-Procurement Technologies Ltd.	Reverse auction process has been Deleted from the tender document
Page 30	Technical Bid	Additional eligibility criteria	The Participating bidder/ vendor should submit the certificate of Shops & Establishment Registration in Telangana.
Page 30	Technical Bid	Additional eligibility criteria: CCTV systems	The bidder has to submit the STQC Certification issued by the Ministry of Electronics & Information Technology, Govt. of India.
Page 30	Technical Bid	Additional eligibility criteria: Burglar Alarm Control panel	The bidder has to submit the STQC/ERTL/ETDC Certification issued by the Ministry of Electronics & Information Technology, Govt. of India.
Page 31	CCTV UNIT (6)	2MP (IP), IR Wireless – with Motion Sensor (For Self Recording facility & Storage in SD Card)	2MP (IP), IR Wireless – with Motion Sensor with inbuilt mic (For Self Recording facility & Storage in SD Card)
Page 31	CCTV UNIT (7)	64Gb Micro SD Card	128GB Micro SD Card
Page 31	CCTV UNIT (12)	650VA UPS (140-300Vac) 12V 8AH	Deleted this item from the tender document.
Page 31	CCTV UNIT(14)	Wiring to be concealed with Plastic Pipe (Rate per Meter)	ISI pipe with wall thickness of 1.5 mm (Rate per Meter) including saddles

Page 31	CCTV UNIT	Additional Schedule/ Description	8 TB, Surveillance Hard Disk
Page 32	16/8- Channel NVR, (18) SATA	2 SATA interface (Each SATA to support up to 4TB)	2 SATA interface (Each SATA to support up to 10TB)
Page 32	16/8- Channel NVR (19), Storage Capacity	8 TB HDD	20 TB HDD
Page 33	16/8- Channel NVR (36), External Battery	Lead-Acid 12V-7Ah	Deleted this item from the tender document.
Page 33	Fixed 2 MP-IP-IR- WIRELESS CAMERA (7), Lens	2.8MM / 3.6MM @F2.0	2.8 mm to have 100 degree view
Page 37	Burglar Alarm Unit (20)	Wiring if any required to be concealed with Plastic Pipe (Rate per Meter)	ISI pipe with wall thickness of 1.5 mm (Rate per Meter) including saddles
Page 37	Burglar Alarm Unit	Additional point	4 core 0.25 sq mm copper conductor flexible shielded cable ISI (for tamper proof wiring)
Page 45	7(a)	Detection method: PIR	PIR should be Pet immune and Quad
Page 46	CAT-6 Cable: (1)	Standard bare Copper (7x32 AWG)	Standard bare Copper (23 AWG)
Page 46	CAT-6 Cable: (3)	75°C LSZH	FR-PVC

2. Please refer to the revised content on page no. 37 of the tender document.

S. No	Schedule / Description	Make	Model	Part Number [Where ever available within the component]	URL for verification of OEM site.
1	Intrusion Alarm - Control Panel – with GSM facility				
2	Wired Door Sensor				
3	Wired Shutter Sensor				
4	Wired Vibrator Sensor				
5	Wired Outdoor Siren (110db or above)				
6	Wired PIR Sensor				
7	Wired Indoor Siren (110db or above)				
8	Wired Smoke Detector				
9	Panic Switch Wireless				
10	Panic Switch wired				
11	ISI pipe with wall thickness of 1.5 mm (Rate per Meter) including saddles				
12	Installation & Commissioning charges				
13	4 core 0.25 sq mm copper conductor flexible shielded cable ISI (for tamper proof wiring)				

3. Please refer revised content on page no.38 of the tender document for **Control Panel of Burglar Alarm.**

Technical Details & Specifications Form for BURGLAR ALARM SYSTEMS

Security (Burglary) Alarm System

S. No	Description	Specifications	Yes/ No
1	Security Alarm Panel		
a)	Micro- controller based Control Panel with inbuilt LCD indication	<p>Microprocessor based with CMS compatibility (TCP/IP) and integrated auto-dialler (PSTN AND GSM based for new installations)</p> <p>Minimum 4 (four) Zone Control Panel as per IS-2189-2008 specifications. Approved/ tested by ERTL/ ETDC or any third party laboratory/ test house recognised by Bureau of Indian Standards for this purpose (Certifications: ERTL/ ETDC/ BIS)</p> <p>The panel should show the status/ health of the system (Data Logger System)</p>	

		The panel should indicate the health of the system (Fault, power failure and battery status indicator).	
b)	Automatic (Alarming & Disarming)	<p>Should have facility to switch between "Day (Unarmed)" and "Night (Armed)" modes automatically at pre-programmed times and also it can be manually overridden without any external hardware.</p> <p>Should have programmable time delay of alarm activation in "Day (Unarmed)" mode and immediate activation in "Night (Armed)" mode.</p> <ul style="list-style-type: none"> (i) Change from day to night mode & vice-versa as per the real time clock. (ii) Option to change manually with existing keypad (iii) Sundays & Holidays Night Mode active. (iv) Night Zone (Instant/ delayed) <p>Mock Test facility (Sending System health status/ alarm status through voice call and SMS to a temporary contact of the official conducting Mock Test).</p>	
c)	Central Monitoring System (CMS)	<p>The panel should have the facility to send Health status of the system through GSM network.</p> <p>The panel should have the facility to send Health status of other existing systems installed in the branch (i.e., Fire/ CCTV Systems).</p> <p>The panel should have the facility to send Health status of the CCTV (i.e., HDD status, functioning of the DVR, Cameras, etc.,).</p> <p>It should have the facility of sending alerts through Voice Calls and SMS in the event of intrusion.</p> <p>It should continuously check the status of DVR/ NVR and HDD functioning in the CCTV System.</p>	

		All the features mentioned should work based on GSM technology and no internet connection will be provided by the branch to the control panel for communicating all the Health Status and other features as mentioned.	
d)	Power Supply	Control panel shall operate from a 230 v \pm 10% 50 Hz mains supply and in case of per failure shall automatically switch over to a built-in sealed maintenance free battery rated at 24V DC 7 AH with a switch over time of less than 100 ms. Deep discharge arrangement should be there.	
e)	External Body Features	<ul style="list-style-type: none"> i) Protected from dust, water, vermin etc., ii) Acrylonitrile Butadiene Styrene (ABS)/ 18 SWG M S Cabinet, epoxy Coated. iii) Locking of panel by Allen Head screw on sides/ internal lock. iv) Bracelet mounted. v) Provision for battery compartment inside the panel. 	
f)	Other features	Reset switch for Night Mode Reset key for PIR. Test Check Facility. Self-powered Hooter. Facility of tamper proof sensors. Tamper proof Auto diallers. Daily Health check status through SMS. Zone isolation facility. Silent Mode. Dual Control Panel. Remote switch facility.	
g)	Wireless Module	Provision for Cordless Switch to: <ul style="list-style-type: none"> a) Activate the Alarm System. b) Raise Silent Alarm (Auto dialler functions without raising alarm) 	
h)	Real Time clock	24/12 Hour format Real Time Clock (Time & date)	
i)	LCD display	LCD display with backlit facility and indication in the event of any zone getting faulty or switch getting isolated.	
j)	Power Supply	Mains and battery backup (12V 7AH) with	

		recharging facility.	
k)	Compatibility	<p>PIR Sensors, Magnetic Sensors, Vibration Sensors, Light Sensors and have one zone for fire detector (smoke sensor) etc and capable to put on the lights when activated during night mode.</p> <p>Should have provision to connect minimum 10 panic switches in day mode.</p> <p>Should have a night mode (Armed Mode) with provision to connect 8 each passive infrared (PIR) sensors, Vibration (motion) sensors and magnetic contact sensors.</p> <p>Should also support pressure switches, light sensors, rolling shutter contact sensors.</p>	
l)	Auto Reset	03 to 05 minutes (Day & Night Mode)	
m)	Wire Cut	<p>i) Activate the Alarm System for 120 seconds.</p> <p>ii) Blinking of LCD panel indicating the defect.</p> <p>System should be tamperproof. i.e., must activate alarm in case of any tempering with control panel/ Auto-dialler/ switches/ sensors/ hooters/ cables or any other components.</p>	
n)	On/ Off function	Only through keypad	

4. Please note the changes made on the page no.38 of the tender document for “**Accessories required for Burglar Alarm Systems**”.

ACCESSORIES REQUIRED FOR BURGLAR ALARM SYSTEMS:

Burglar & Smoke Alarms

1	Wireless Door Sensor & 1(a) Wired Door Sensor	Deleted these items from the tender document
2	Wireless Shutter Sensor & 2(a) Wireless Shutter Sensor	
3	Wireless Outdoor siren & 3(a) Wired Outdoor siren	
4	Wireless Panic Switch & 4(a) Wired Panic Switch	
5	Wireless Smoke Sensor & 5(a) Wired Smoke Sensor	
6	Wireless vibration sensor & 6 (a) wired vibration sensor	
7	Wireless PIR Sensor & 7(a) Wired PIR Sensor	

5. Please find the below the list of items related to Security (Burglar) Alarm Systems that have been deleted from the tender document:

Page No	Name of the Item	Remarks
39	Wireless- Door Sensor	Deleted these items from the tender document
40	Wireless- Shutter Sensor	
41	Wireless- Outdoor Siren	
42	Wireless- Panic Switch	
43	Wireless- Smoke Detector	
44	Wireless- Vibration Sensor	
45	Wireless- PIR Sensor	

All the above wireless components have been removed from the scope of the tender.

6. Hence, please find the **Annexure-IV**:

FINANCIAL BID FOR CCTV & SECURITY (BURGLAR) ALARM SYSTEMS

To,
The General Manager-I,
Telangana Grameena Bank, Hyderabad.

Sir,

I/We have read the tender document, fully understood the Specifications, Terms & Conditions and quote the rates for the following Security Equipment, as required in the Tender No: **TGB/E/2025-26/02 dated 02.07.2025**.

i) The Annual Maintenance Contract Charges (AMC) are **Rs.1,250/- (Rupees One Thousand Two Hundred and Fifty Only) per quarter for both CCTV System & Security (Burglar) Alarm System**. This rate includes conducting quarterly preventive maintenance visits for a two years period at 493 branches and administrative offices.

iii) Indicative Price BID for supply and installation/ replacement of Parts/ Spare parts of Digital based CCTV systems existing in 493 branches/ administrative offices.

S. No	Schedule / Description	Rate per unit Rs.
1	8-CHANNEL NVR INTRANET/INTERNET READY	
2	16-CHANNEL NVR – INTRANET READY/INTERNET READY	
3	21.5” or above LED Monitor	
4	2MP (IP) IR Dome with Motion Sensor	
5	2MP(IP) IR Bullet with Motion Sensor	
6	2MP (IP) IR Wireless – with Motion Sensor with inbuilt mic (for Self Recording facility & Storage in SD Card)	
7	128 GB Micro SD Card	
8	PoE Switch 8-Port Full, Gigabyte (10/100/1000)	
9	PoE Switch 8-Port Full, Megabyte (10/100)	
10	4 TB, Surveillance Hard Disk	
11	6 TB, Surveillance Hard Disk	
12	8 TB, Surveillance Hard Disk	
13	Cable (Cat 6 Type) laying with RJ 45 connectors (Rate per Meter)	
14	Power supply 8 Ch NVR	
15	Power supply 16 Ch NVR	
16	6U Network Rack	
17	4U Network Rack	
18	Installation & Commissioning charges	
19	Remote Lights ON/OFF Control Unit, if any	
20	ISI pipe with wall thickness of 1.5 mm (Rate per Meter) including saddles	
	TOTAL- I	

- All the above rates are exclusive of GST but inclusive of transportation, labour charges, and all other associated costs. GST will be paid extra as applicable from time to time.

iii) Indicative Price BID for supply and installation of Security (Burglar) Alarm Systems, replacement of Parts/ Spare parts of BAS.

S. No	Schedule / Description	Rate per unit Rs.
1	Intrusion Alarm - Control Panel – with GSM facility	
2	Wired Door Sensor	
3	Wired Shutter Sensor	
4	Wired Vibrator Sensor	
5	Wired Outdoor Siren (110db or above)	
6	Wired PIR Sensor	
7	Wired Indoor Siren (110db or above)	
8	Wired Smoke Detector	
9	Panic Switch Wireless	
10	Panic Switch wired	
11	ISI pipe with wall thickness of 1.5 mm (Rate per Meter) including saddles	
12	Installation & Commissioning charges	
13	4 core 0.25 sq mm copper conductor flexible shielded cable ISI (for tamper proof wiring)	
TOTAL-II		
GRAND TOTAL (TOTAL- I + TOTAL- II)		

- All the above rates are exclusive of GST but inclusive of transportation, labour charges, and all other associated costs. GST will be paid extra as applicable.

Note: The L-1 rate has been calculated based on the total quoted amount (Grand Total). The Grand Total comprises the quoted amounts for CCTV Systems (Total-I) and Security (Burglar) Alarm Systems (Total-II), as derived from the respective financial bid evaluations.

SHIFTING or RE-LOCATION CHARGES FOR CCTV AND SECURITY (BURGLAR) ALARM SYTEMS

(in Rs.)

4/8-Channel NVR /DVR System or Individual Cameras or Sensors etc		
S. No.	Schedule	Unit Price Rs.
1	Charges for relocating, repositioning, commissioning, and fixing up to two units (Camera / Magnetic Sensor / Smoke Detector / PIR / Panic Switch, etc.), excluding cabling charges	1,000
2	Charges for relocating & commissioning Total CCTV equipment or Security (Burglar) Alarm System (Within same premises), excluding cabling charges	2,000
3	Charges for shifting CCTV equipment or Security (Burglar) Alarm System (From existing premises to NEW premises), excluding cabling charges (Shifting includes de-installation at existing site and re-installation at the alternate site including transportation)	3,000

- All the above rates are excluding GST but inclusive of transportation, labour charges, and all other associated costs. GST will be paid extra as applicable.
- Single Unit for a branch shall consist of NVR & 6 Cameras (Minimum).

Date: ____/____/2025

Place: _____

Signature

In the Capacity of:_____

Duly Authorized to Sign the Offer and Terms
and Conditions on behalf of (Company)

FINANCIAL BID FOR CCTV SYSTEMS AND SECURITY (BURGLAR) ALARM SYSTEMS
RATES FOR PROVIDING PERSONNEL TO CMS

To,
 The General Manager-I,
 Telangana Grameena Bank, Hyderabad.

Sir,

I/ We have read the tender document fully understood the Specifications, Terms & Conditions and quote the rates for the following, as required in the Tender No. **TGB/E/2025-26/02 dated 02.07.2025.**

(in Rs.)

Rate for Providing Personnel at CMS		
S. No.	Particulars	Rate (Rs).
1	For providing personnel for one NIGHT shift from 9.00 PM to 5.00 AM on all working days	
2	For providing personnel for 24 hours service on all Holidays (Shift-wise)	
	TOTAL	

We understand that in case of non-adherence to any of the terms & conditions stated in the tender, our offer will be summarily rejected.

Date: ____/____/2025

Place: _____

Signature

In the Capacity of: _____
 Duly Authorized to Sign the Offer and Terms and
 Conditions on behalf of (Company)

GENERAL MANAGER -I