

TELANGANA GRAMEENA BANK
STATIONERY, FIXED ASSETS & RECORDS DEPARTMENT

NOTICE INVITING TENDER

(FROM MANUFACTURERS/APPROVED DEALERS ONLY)

Proof of dealership to be enclosed along with the Tender document

TENDER FOR SUPPLY & INSTALLATION OF BB CLASS SSD LOCKER CABINETS (Nos.07) THROUGH ONLINE TWO BID SYSTEM, e-TENDER	TENDER No. 01 03.06.2025
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TENDER SCHEDULE

Tender availability	www.tgbhyd.in & https://etender.sbi	
Eligibility	Vendors empanelled by SBI or any other Public Sector Units.	
Period of Tender & Download of Tender Document	Period of Tender – From 03.06.2025 to 17.06.2025	www.tgbhyd.in & https://etender.sbi
Issue of CORRIGENDA	Corrigendum may be issued during period of tender	Corrigendum will also become part of the tender document without which tender shall be invalid and be summarily rejected
Last date for submission of e-tenders	17.06.2025 up to 04:00 PM	ON-LINE Tender Website : https://etender.sbi
Opening of Technical Bids & Indicative Price Bids	17.06.2025 at 04:30 PM	
Tender Fees (Non-refundable)	Rs.1,000/-	Demand draft in favour of Telangana Grameena Bank, Hyderabad.
Earnest Money Deposit (EMD)	Rs.1,00,000/-	Demand draft in favour of Telangana Grameena Bank, Hyderabad.
Tender validity	90 days	
Defect Liability Period	One year from the date of supply	
Contact Person(s) for any clarifications	B. Hareesh Kumar (Chief Manager) – 9491041951 P. Rajasekhar (Desk Officer) – 8500430071	

GENERAL MANAGER -I

NOTICE INVITING TENDER
TENDER FOR PROCUREMENT OF BB CLASS SSD LOCKER CABINETS (Nos.07) FOR BRANCHES
Through Online e-Tender

1	Name of the Work	Supply and installation of 7 BB Class SSD Locker cabinets to various branches of TGB in Telangana State.
2	Earnest Money Deposit	Rs.1,00,000/- by way of Demand Draft of a Scheduled Commercial Bank issued in favour of Telangana Grameena Bank, Hyderabad. EMD shall be held for entire warranty period of one year from the date of installation and the EMD amount shall not bear any interest.
3	Tender Cost (Non-refundable)	Rs.1,000/- by way of Demand Draft of a Scheduled Commercial Bank favoring Telangana Grameena Bank, Hyderabad.
4	Last Date and time for submission of EMD & Tender cost DD at our office	On or before 17.06.2025 by 04:00 P.M.
5	Last date of download of tender documents from Bank's web site and https://tgbhyd.in and https://etender.sbi	Up to 17.06.2025, 04:00 P.M.
6	Technical Bid & Indicative Price-Bid	Technical bid and Indicative Price bids should be submitted before 04:00 P.M. on 17.06.2025.
7	EMD and Tender cost to be submitted physically at:	EMD and Tender Cost DDs should be submitted to: Telangana Grameena Bank, 2-1-520, 2nd Floor, Vijaya Sri Sai Celestia, Street No.9,Nallakunta, Shankermutt Road, Hyderabad – 500044, Telangana.
8	Date and time of opening of Technical bids	Date: 17.06.2025 at 04:30 P.M. (IST) through e-procurement website: https://etender.sbi . Tenders of those firms / contractors who do not submit EMD shall be summarily rejected. Representatives of bidder may be present during opening of bids. However bids would be opened even in the absence of any or all the bidder's representatives.
9	Bidder Contact details	Bidder to provide following information in ANNEXURE-II 1) Name of Company 2) Contact person 3) Postal address with Pin Code. 4) Telephone number. 5) Mobile Number and e-mail.
10	Tenders should be submitted online at:	https://etender.sbi/SBI/ M/s e-Procurement Technologies Ltd. B-705, Wall Street - II, Opp. Orient Club, Nr. Gujarat College, Ellis Bridge, Ahmadabad - 380 006, Gujarat State, India. Phone:+91-7859800621 / 9265562819

11	Validity of Tender	90 days
12	Security Deposit	Nil
13	Details of payment	Full payment except applicable GST and TDS at the prevailing rate, will be made after Supply & Installation of the ordered equipment as per tender specifications.
14	Penalty	Bank reserves the right to levy penalty for delay in supply beyond the stipulated time. A penalty of 0.5% of the cost of the item for delay of every subsequent week, subject to a maximum of 10%. The total delay cannot be beyond four (4) weeks in any case, beyond which the order shall be cancelled.
15	Warranty Period	12 months from the date of installation. The vendor shall replace the damaged material/equipment during the warranty period if the damage is due to Manufacturing defects.

ELIGIBILITY CRITERIA:

- The vendors who are empanelled with State Bank of India or any other Public Sector undertaking under appropriate category are only eligible for supply. The vendors should submit the proof of the same, failing which they will be treated as ineligible.
- Bidder shall have valid BIS license for all the physical security equipment mentioned in the tender. If the BIS License of the bidder for an applied category product expires before completion of the process, a renewed license will have to be submitted to the Bank failing which the bidder will be declared ineligible.

KNOWLEDGE OF e-TENDERING

It is bidder's responsibility to be well prepared and get ready with e-Tendering procedures well equipped with all requirements such as digital signature. TGB will not take any responsibility of delay in submission of EMD, slow internet connectivity, system failures etc.,

PROCESS OF THE TENDER

1. Bidding Process: ON-LINE e-TENDERING PROCESS

1.1 RFP and Bid Submission

The bidder can download the tender document online either from our website <https://tgbhyd.in> or from the e-procurement portal website <https://etender.sbi>. But the bidder has to submit the tender **ON-LINE** through the e-procurement portal website <https://etender.sbi> only.

M/s e-Procurement Technologies Ltd.,
B-704, Wall Street - II,
Opp. Orient Club, Nr. Gujarat College,
Ahmadabad -380006, Gujarat State, India
Phone: +91-7859800621 | 6352632098 | 6352631766 | 6352631968 | 9374519754 |

The Bank shall not consider any requests for extension of the bid submission date on account of late receiving/ downloading of the RFP by any bidder. However, any suggestions or recommendations from vendors that contribute to value addition or rectification of any short comings in tender may issuance of corrigenda or, if deemed necessary by the Bank, a postponement of the tender before the submission deadline.

1.2 Mode of submission of tender

Tenders are to be submitted **ON-LINE** by uploading in the portal advised above.

1. Tender Fee & Earnest Money Deposit – The DDs should be scanned and uploaded.
2. Non-financial/ Technical Bid – Should be signed on all pages and uploaded.
3. Financial Bid/ Price Bids - Rates should be filled in given portal.

1.3 Procedure of opening of tender

After the last date of submission of the tenders, the Bank will open the Technical Bids **ON-LINE** and evaluate by verifying the eligibility documents submitted in the portal:

1. The EMD will be verified first. Bidders who fail to submit the original EMD Demand Draft (DD) to TGB will be rejected at the initial stage.
2. The other eligibility documents will be verified. Vendors are advised to ensure submission of all required eligibility documents. It shall be at the sole discretion of the Bank to decide whether or not to request any additional documents for evaluation.
3. Price bids will be considered only for those bidders who qualified in the technical evaluation.

Bank reserves the right to open or not to open the financial bid of any vendor, based on the acceptance/rejection of the non-financial bid and the vendor's past performance.

1.4 Decision of the Bank shall be final

The decision of the Bank shall be final and binding on the vendor in the matter of interpretation of any clause included in this tender or any dispute arising out of the execution of tender. Bank can also terminate the tender without assigning any reason.

1.5 Address for submission

Bids should be submitted ON-LINE through the following Website:

Website: <https://etender.sbi>

M/s e-Procurement Technologies Ltd.,
B-704, Wall Street - II,
Opp. Orient Club, Nr. Gujarat College,
Ahmadabad -380006, Gujarat State, India
Phone: +91-7859800621 | 6352632098 | 6352631766 | 6352631968 | 9374519754 |

The tender offer with all necessary documents mentioned is to be submitted on or before 17.06.2025, 04:00 P.M.

Contact: For any technical enquires: B Hareesh Kumar (Chief Manager) – 9491041951,
P.Rajasekhar (Desk Officer) – 8500430071.

1.6 Change of Tender date in case of holiday

In the event of the specified date for bid-submission being declared a holiday for the Bank, the bids will be received up to the appointed time on the next working day.

1.7 Cost of Bidding – Vendor to bear

The bidder shall bear all costs associated with the preparation and submission of its bid and the Bank will, in no case, be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

1.8 Late Bids – Rejection

Tenders cannot be submitted late.

1.9 Withdrawal / Amendment to RFP Contents

The bank reserves the right to accept or reject any / all proposal(s), to revise the tender, to request one or more resubmissions or clarifications from one or more bidders, or to cancel the process in part or whole. The Bank also reserves the right to amend the RFP at any time prior to the last date for bid-submission. The Bank may, for any reason, whether at its own initiative or in response to clarification(s) requested by a bidder, modify the RFP contents by amendment. Amendment / Corrigendum will be notified on the Bank's website / portal and will be binding on participating bidders. The Bank shall not be liable for any communication gap. In order to provide prospective bidders, reasonable time to take the amendment into account for preparation of their bid, the Bank may, at its discretion, extend the last date for bid-submission.

2. Two Stage Bidding Process:

The bidder must submit their response to the RFP along with the documents specified in PART-A and PART-B, as mentioned below:

PART – A: TECHNICAL BID - should include the relevant supporting papers as mentioned in the eligibility criteria etc.,

Tender Cost of Rs.1,000/- & Earnest Money Deposit of Rs.1,00,000/-(Rupees One Lakh only) in the form of two separate Demand Drafts issued by scheduled commercial bank favoring Telangana Grameena Bank, payable at Hyderabad, must be part of the Technical Bid by uploading the scanned DDs.

However,

Two separate Demand Drafts for tenders cost & EMD should be submitted at our Head Office, Hyderabad before the last date of submission of the tender online.

Address:

Telangana Grameena Bank,
2-1-520, 2nd Floor, Vijaya Sri Sai Celestia, Street No.9, Nallakunta, Shankermutt Road,
Hyderabad – 500044, Telangana.

If the Demand Draft does not reach the TGB, Head Office, Hyderabad before the last date and time of submission, the tender shall not be considered for evaluation.

- **Return of Earnest Money Deposit:** The earnest money of the unsuccessful bidders will be returned after identification of the successful bidders.
- **Forfeiture of Earnest Money Deposit:** The EMD amount will be forfeited, if the successful bidder refuses to accept the work order or, having accepted it, fails to carry out the obligations mentioned therein.

CRITERIA FOR TECHNICAL EVALUATION:

The bidder has to submit the following documents as part of technical evaluation:

- a) Only OEMs/Authorized dealers are eligible (Authorization letter should be enclosed in OEM letter head).
- b) ISO: 9000 certification series must be provided by the vendor.
- c) In House Lock Manufacturing as per IS Standard is mandatory.
- d) The OEM should have BIS license (IS 17566: 2021) for safe with type A lock and the bidder has to upload 5 / 8 type A lock BIS copy with same OEM name as of the safe OEM.
- e) OEM should have online dedicated complaint support center available during working hours in India. OEM (or) Bidder/Re-seller should have a fully equipped repair and maintenance office in Telangana.
- f) Bidders/OEM must be the original equipment manufacturer of the locks used in the afore-mentioned equipment for at least 10 years (OEM must give a written undertaking on Letter head and must also give an NOC for customer for the Plant Visit).
- g) Only the manufacturers or bidders who are manufacturing/selling the equipment for minimum 25 years are eligible. Certificate issued by the competent authority of the Govt. in support of existence should be provided. Registration certificate wherein the nature of business is indicated.
- h) Product offered should have one year warranty.
- i) Participating Bidders should have service center in Telangana State, if the bidder has not submitted the proof that they have service center in Telangana, they will be disqualified. (OEM should give the declaration in their company letter head along with GST/registration details.)

- j) The OEM and/or the Authorized Agent should give to the Bank, its written consent for random testing of the product supplied to the Bank at their cost at the current test laboratory approved by BIS, at any time and to replace the product to be tested with a new product of the same class prior to sending it for the test , free of all costs. The OEM/Authorized Agent should give their written consent to bear the cost of transporting the product to be tested, from the branch to the testing venue and bear the cost of testing charges to the testing agency. (The above requirement shall be at the exclusive discretion of the Bank, if and when required).
- k) The bidder/OEM has to provide experience documents (purchase orders) pertaining to State Bank of India during the period from 01.01.2024 to till date. Purchase order copies to be attached with the bid along with contact details of the purchaser for verification.
- l) The OEM should not be a blacklisted/debarred company in the last 5 years of submission by any Government Department /Financial Institution/ Public sector Units/Scheduled Commercial bank in India. (The OEM should give the declaration in their company letter head).

PART – B: COMMERCIAL/PRICE BID – Consisting of:

1. Price Bid (Partial quote is not acceptable).
2. The Bank expects the bidder to carefully examine all instructions, forms, terms & conditions, technical specifications etc., mentioned in this RFP. Failure to furnish all information required for submission of a bid not substantially responsive to the RFP in every respect will be at the bidder's risk and may result in the rejection of the bid without any further reference to bidder.
3. **The vendors should quote separately for each category of SSDL and the Category wise L1 will be finalized.**
 - **Conditional Bid:** Any conditional bid is not valid and shall be summarily rejected.
 - Rates quoted to be **EXCLUSIVE of GST:** The RATES quoted should be EXCLUSIVE of GST. No condition, such as, + GST will be accepted.
 - However, the quoted rates should be inclusive of all the charges for shipping, transit insurance and installation at the delivered locations.

3. Technical Specifications:

S. No	Type of Locker Cabinet	Quantity
1	SSDL -36 (Small-24, Medium-8 and Large-4)	03
2	SSDL -46 (Small-40, Medium-4 and Large-2)	03
3	SSDL -22 (Medium-16 and Large-6)	01
Total		07

- The OEM must possess valid BIS License to manufacture and supply the aforementioned TRTL safes.
- The Safes should bear a metallic BIS Label, which, inter alia, should contain the following information:
 - a) Manufacturers Name.
 - b) Class & Rating of Safe i.e., Class 'BB'; TRTL 15x6 or Class 'A'; TRTL 30x6.
 - c) Year of manufacturing of Safe & Serial Number of the Safe.
 - d) The ISI mark of BIS (along with the Standards No. i.e. IS 550 (Part 1): 2014 & 2003.
 - e) The CML Number allotted by the BIS to the Manufacturer.

- All the surfaces of the safes before painting shall be thoroughly degreased and cleaned of rust and scales preferably by 12 tanks pickling process and treated chemically to prevent from rusting.
- The Safe shall be painted inside and outside with an anti-corrosive primer followed by two undercoats of paints and finally painted with quick drying paint, resulting into minimum 300 hours of salt spray resistance.
- Lock shall be of dual control type. Engagement of lock bolt with locking bars to be minimum 5 mm. All locks to have minimum 8 levers made of brass. No two locks shall have the same combination.
- The OEM must also be the Original Equipment Manufacturer of the Locks used in the aforementioned Safes.

Keys for the lock shall be of stainless steel or any other non-ferrous material.

Each lock shall be provided with duplicates of main and auxiliary keys. The keys shall be mutually non-interchangeable i.e. no lock shall open by other than its own specific keys.

- The safe should have a two-step pad lock case construction and in the closed position, the gap at any place between the door edge and the frame shall not be more than 1mm and in locked position it shall not have a play of more than 1mm in the direction in which the door opens.
- The outer and inner body of the safes should be made of Mild Steel with Ultimate Tensile Strength (UTS) of at least 270 Mega Pascal (MPa). The total steel thickness across the walls of the safes shall be minimum 7mm out of which the outer body plate shall be minimum 5 mm thick.
- The thickness of door over the Bolt work should be minimum 80mm.
- The Safe shall have automatic relocking device for key fitted in the door which being always on guard shall come into operation if lock is dislodged by explosives or by other means.
- Additional relocking device on primary lock apart from above relocking devices shall also be provided for extra protection.
- The thickness of the Torch and Tool resistant material in the body and door of the safe shall be minimum 75mm each.
- The body shall be manufactured in multi-bend construction. The body shall be made so as to provide rebate on four sides. The construction of body shall be such that the resultant force of pull on the door is resisted by a member that is either an integral part of the body or is welded to the inner part of the body and not by any component part that is screwed or riveted.
- The Safe shall have locking bolts of at least 32 mm diameter on the front as well as near edge of the door. In addition to this, the Safe shall also have locking bolts on the top and bottom edges of the door.

- i) Thickness of door slab over the rebate shall be minimum 14 mm for sizes up to 850 & minimum 18 mm for sizes above 850.
 - ii) Thickness of door over the bolt work to be minimum 25 mm.
 - iii) Size of each shooting bolt (Area of Bolt Section) to be minimum 800 mm.
 - iv) Depth of engagement of bolts to be minimum 15 mm.
- **Shooting Bolts:** For better security against brutal attack on the Safe, irrespective of its class, the Safe should have at least four shooting bolts on the hinge side, four bolts on the side opposite to hinge side and two bolts each on top and bottom sides. Only on the hinge side of the door, instead of four shooting bolts a single continuous bolt of sliding or fixed nature making engagement into the body for at least two-third of the internal height is also acceptable.
 - Branch Code should be embossed on all keys of the lockers as per the RBI guidelines.
 - For any additional features provided by the vendor, no additional cost will be paid.

4. TERMS & CONDITIONS:

- 1) The vendors should submit the valid "Empanelment Certificate" with State Bank of India or any other Public Sector Undertaking, failing which their tenders shall be liable for rejection.
- 2) Distribution of work orders among the qualified vendors will be decided by Purchase Committee after arriving at final prices.
- 3) The successful vendors have to supply, install at the branches of TGB, Telangana. The installation of the safe may be anywhere from Ground floor to 3rd floor.
- 4) The quantity may be varying based upon the demand and requirement.
- 5) The vendor should invariably submit factory test certificates.
- 6) The technical Bid should be submitted through online mode only and should contain the following:
 - EMD, Tender cost in the form of DD favoring Telangana Grameena Bank, Hyderabad.
 - Signed copy of tender document on all the pages & all required documents/Test certificates.
 - Valid empanelment certificate with SBI or any other public sector undertaking.
- 7) One safe of successful vendor at random will be got tested by the Bank at the vendor's cost. Vendor has to bear all costs associated with random testing. In case of safes not adhering to the above specifications entire order will be cancelled, security amount (EMD) will be forfeited and also suitable action would be taken as deemed necessary.
- 8) Orders will be placed by TGB, Head Office, Hyderabad and the payment will also be released by Head Office.
- 9) The rates quoted shall be inclusive of cost of all MATERIAL, LABOR, INSTALLATION at any level (Ground, First, Second & Third Floors), TAXES (**EXCLUDING GST**), LEVIES/OCTROI, TRANSPORTATION to site and hand over to concerned officials etc., However, **GST will be paid as per Government norms.**

- 10) The rates quoted by the vendor shall include all eventualities, such as heavy rain, sudden floods, accidents, fire, riots etc., which may cause damage to the item at any stage till supply & successful installation. Till such period, the TGB will not be responsible for any damage to the item or to the Bank property.

5. TYPE OF REQUIREMENT:

S. No	Items/Variants	Specifications in Brief			
		Class	Tool Resistance capacity in Minutes		Fire Resistance capacity in minutes
			Door	Other 5 sides	All sides
	LOCKERS-81inches-NEWTRONICS (Wireless security systems)				
1	46 SSDL	BB	30	10	30
2	36 SSDL	BB	30	10	30
3	20 SSDL	BB	30	10	30

6. INDICATIVE PRICE BID:

The **Indicative price bids should be submitted** and filled in the same sequence specifically as per Annexure-V provided in this tender.

7. MODIFICATIONS OR CORRIGENDUM TO THIS TENDER DOCUMENT:

Any CORRIGENDUM to this tender document that may be issued after floating this tender shall be uploaded to the same website address, i.e., <https://tgbhyd.in> and <https://etender.sbi> during the period of the tender.

The aspiring vendors should visit the website till the last day of tender for updates

8. INSTRUCTIONS TO APPLICANTS FOR PRE-QUALIFICATION OF MANUFACTURERS/ AUTHORIZED DEALERS/ AGENTS OF SECURITY EQUIPMENTS (SE)

- 1) Please read these instructions carefully before filling up the application form.
- 2) The application must be submitted in the proforma to be downloaded from our website without editing the text whatsoever. There should be no cuttings or over writings. If there are any over writings, they should be duly attested. Any violation of this condition shall render the application invalid.
- 3) Original Manufacturer / Authorized Dealer Certificate.
- 4) Declaration from the manufacturing company signed by the Competent Authority with details of address of manufacturing plant and address of Office in India in case of Original manufacturer.

(OR)

Authorization letter from OEM as per Annexure-III to deal/market & services their product in the jurisdiction in case of authorized dealer.

- 5) List of products currently manufactured.

- 6) List and addresses of the sales and other sales office.
- 7) Currently valid **ISO 9000** series certificate for the applicant's security equipment manufacturing facility and copies of **BIS & CBRI** wherever applicable and fire rating certificates obtained for various products.
- 8) Audited Balance Sheet and P & L Account for the below three years mentioned. Original certificate from a Chartered Accountant on the Chartered Accountant's letterhead specifying the annual sales turnover of the applicant in security equipment system alone, for last 3 financial years–
 - (i) 2024-25
 - (ii) 2023-24
 - (iii) 2022-23
- 9) Certificate/proof of empanelment as supplier of Security Safes for other private/public sector banks.
- 10) Few Purchase order copies issued by the Bank/ Banks, Financial Institutions, Government organizations during last 3 Financial Years.
- 11) Satisfactory delivery certificate from the respective offices indicating the dates and quantities supplied in respect of the above mentioned purchase order (during last 3 years).
- 12) Required test/ certificates of security equipment being manufactured by them from the approved Agencies.
- 13) All complaints lodged by the buyer with OEM or reseller must be rectified within 24 hours (self declaration to be submitted).
- 14) OEM should be in a position to supply Safes ranging from 'C' Class to 'AAA' class with BIS label (PO COPIES FROM SBI/PSB TO BE SUBMITTED UPON REQUEST).
- 15) Absence of any of these details, lack of proof or lack of sufficient documents to substantiate the above shall make the tender ineligible for further consideration. During the process of evaluation, if the Bank find that there are any wrong details, misrepresentation or false declarations given by the bidder, Bank has the right to disqualify or blacklist the firm and take other action as deemed necessary.
- 16) Bank reserves the right to reject the offer in full or in part without assigning any reasons whatsoever.

9. CVC & GF Rules 2017: Apart from the procedures, terms & conditions enumerated above, deficiencies felt, if any, shall be followed as per the CVC & GFRules2017.

10. FORCE MAJEURE: The bidder shall not be liable for default or non-performance of the obligations under the contract, if such default or non-performance of the obligations under this contract is caused by any reason or circumstances or occurrences beyond the control of the bidder, i.e. Force Majeure.

For the purpose of this clause, "Force Majeure" shall mean an event beyond the control of the bidder, due to or as a result of or caused by acts of God, wars, insurrections, riots, earthquake and fire, events not foreseeable but does not include any fault or negligence or carelessness on the part of the bidder, resulting in such a situation.

In the event of any such intervening Force Majeure, the Bidder shall notify the Bank in writing of such circumstances and the cause thereof immediately within five calendar days. Unless otherwise directed by the Bank, the Bidder shall continue to perform / render / discharge other obligations as far as they can reasonably be attended / fulfilled and shall seek all reasonable alternative means for performance affected by the Event of Force Majeure.

In such a case, the time for performance shall be extended by a period (s) not less than the duration of such delay. If the duration of delay continues beyond a period of three months, the Bank and the Bidder shall hold consultations with each other in an endeavor to find a solution

to the problem.

Under no circumstances the bidder will be entitled to any compensation, damages or extra cost. Notwithstanding above, the decision of the Bank shall be final and binding on the Bidder.

11. RESOLUTION OF DISPUTES:

The Bank and the Vendor shall make every effort to resolve amicably, by direct informal negotiation, any disagreement or dispute arising between them under or in connection with the contract. If after thirty days from the commencement of such informal negotiations, the Bank and the Vendor have been unable to resolve amicably a contract dispute; either party may require that the dispute be referred for resolution by formal arbitration. All questions, disputes or differences arising under and out of, or in connection with the contract, shall be referred to two Arbitrators: one Arbitrator to be nominated by the Bank and the other to be nominated by the Vendor. In the case of the said Arbitrators not agreeing, then the matter will be referred to an umpire to be appointed by the Arbitrators in writing before proceeding with the reference. The award of the Arbitrators, and in the event of their not agreeing, the award of the Umpire appointed by them shall be final and binding on the parties. The Arbitration and Reconciliation Act 1996 shall apply to the arbitration proceedings and the venue of the arbitration shall be Hyderabad. During the period of dispute each party shall continue its obligations under this tender.

General Manager -I

SPECIAL INSTRUCTIONS	Bidding in the last minutes and seconds should be avoided in the bidders own interest. Neither the Service Provider nor TGB will be responsible for any lapses /failure on the part of the vendor, in such cases.
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(A) Terms & conditions of e-tendering:

TGB shall finalize the tender through e-tendering mode. TGB has made arrangement with **M/s. e-Procurement Technologies Ltd, Ahmadabad (ETL)** who shall be TGB's authorized service provider for the same. Please go through the guidelines given below:

1. Computerized e-tendering shall be conducted by TGB, while the vendors shall be quoting from their own offices/ place of their choice. Internet connectivity and other paraphernalia requirements shall have to be ensured by vendors themselves. In the event of failure of their Internet connectivity, (due to any reason whatsoever it may be) it is the bidders' responsibility. In order to ward-off such contingent situation bidders are requested to make all the necessary arrangements/ alternatives such as back-up power supply whatever required so that they are able to circumvent such situation and still be able to participate in the e-tendering successfully. Failure of power at the premises of vendors during the e-tendering cannot be the cause for not participating in the e-tendering. On account of this the time for the e-tendering cannot be extended and TGB is not responsible for such eventualities.
2. **ETL** shall arrange to train your nominated person(s), without any cost to you. They shall also explain you all the rules related to the e-tendering. You are required to give your compliance on it before start of bid process.
3. **BIDDING CURRENCY AND UNIT OF MEASUREMENT:** Bidding will be conducted in Indian currency & Unit of Measurement will be displayed in Online e-tendering.
4. **BID PRICE:** The Bidder has to quote the rate as per the Tender Document provided by Telangana Grameena Bank.
5. **VALIDITY OF BIDS:** The Bid price shall be firm for a period specified in the tender document and shall not be subjected to any change whatsoever.
6. **PROCEDURE OF e-TENDERING:**
 - i. **Online e-tendering:**

Online e-tendering is open only to approved OEM or their authorized representative/ Dealer having valid authorization letter. The bidder can bid, in the online e-tendering.

DURATION OF e-TENDERING: As specified in the Notice Inviting Tender.

However, vendors are advised not to wait till the last minute to upload the price bid to avoid complications related with internet connectivity, network problems, system crash down, power failure, etc.,

7. Successful vendor shall be required to submit the final prices, quoted during the e-tendering exactly in the format issued by TGB/ Service provider after the completion of e-tendering to TGB, duly signed and stamped as token of acceptance without any new condition other than those already agreed to before start of e-tendering.
8. If no bid is received within the specified date & time, TGB, at its discretion, may decide to/scrap the e-tendering process/ proceed with conventional mode of tendering.

9. Your bid will be taken as an offer to execute the work as specified. Bids once made by you, cannot be cancelled/withdrawn and you shall be bound to supply as mentioned above at your final bid price. Should you back out and not supply as per the rates quoted, TGB shall take action as appropriate.
10. **BIDS PLACED BY BIDDER:** The bid of the bidder will be taken to be an offer to execute the work. Bids once made by the bidder cannot be cancelled. The bidder is bound to execute the work as mentioned above at the price that they bid. Should any bidder back out and not execute the work as per the rates quoted, TGB/ or ETL/ shall take action as appropriate.
11. At the end of the e-tendering, TGB will decide upon the winner. TGB's decision on award of Contract shall be final and binding on all the Bidders.
12. TGB shall be at liberty to cancel the e-tendering process/ tender at anytime, before ordering, without assigning any reason.
13. TGB/ETL shall not have any liability to bidders for any interruption or delay in access to the site irrespective of the cause.
14. Other terms and conditions shall be as per your techno-commercial offers and other correspondence still date.
15. You are required to submit your acceptance to the terms/ conditions/ modality (Technical bid given above) before participating in the e-tendering.
16. **e-TENDERING WINNER:** At the end of the e-tendering, TGB will evaluate all the bids submitted and will decide upon the category wise winner.
17. **OTHER TERMS & CONDITIONS:**
 - a. The Bidder shall not involve himself or any of his representatives in Price manipulation of any kind directly or indirectly by communicating with other suppliers/ bidders.
 - b. The Bidder shall not divulge either his Bids or any other exclusive details of TGB to any other party.
 - c. TGB's decision on award of Contract shall be final and binding on all the Bidders.
 - d. TGB along with **ETL** can decide to extend, reschedule or cancel any e-tendering.
 - e. **ETL** shall not have any liability to Bidders for any interruption or delay in access to the site irrespective of the cause.
 - f. ETL is not responsible for any damages, including damages that result from, but are not limited to negligence. ETL will not be held responsible for consequential damages, including but not limited to systems problems, inability to use the system, loss of electronic information etc.

All the bidders are requested to ensure that they have a valid digital signature certificate well in advance to participate in the online tendering.

The lowest bidder has to e-mail the duly signed filled-in prescribed format as provided on case-to-case basis to TGB through service provider within 24 hours of auction without fail.

List of branches for supply of SSD Locker Cabinets:

S. No	Branch code	Branch name	Region	District	Type of locker	Mobile no.
1	02	Adilabad	Adilabad	Adilabad	SSDL-36	9491041704
2	214	Swarnadhamnagar	Hyderabad – II	Medchal Malkajgiri	SSDL-22	9491041992
3	290	Kalyanpuri	Hyderabad – II	Medchal Malkajgiri	SSDL-36	7901617186
4	202	Theegalaguttapally	Karimnagar	Karimnagar	SSDL-46	9491041858
5	276	Malkapur X Roads	Karimnagar	Karimnagar	SSDL-46	8332988014
6	232	Banswada	Nizamabad	Kamareddy	SSDL-46	9491041553
7	188	Vemulawada	Jagtial	Rajanna Siricilla	SSDL-36	9491041854

ANNEXURE-I**Proforma of application for prequalification of Manufacturers/Authorized Dealers
/ Agents of Security Equipment**

(To be printed on the applicant's/ Tenderer letterhead)

General Manager-I,
Telangana Grameena Bank,
2-1-520, 2nd Floor, Vijaya Sri Sai Celestia, Street No.9,
Nallakunta, Shankermutt Road,
Hyderabad- 500044, Telangana.

Ref. No. Tender No.

Date:

Dear Sir,

Application/ Tender for Manufacturers/ Authorized Dealers/ Agents

We refer to your advertisement on the captioned subject and also the details released in the website of the bank, which we have carefully perused and understood the procurement criteria mentioned there in.

Accordingly, we now submit the application form duly completed in all respects together with certified copies of the following documents for the pre-qualification for supply of Security Equipment.

S. No	Particulars	Confirmation
1	OEM Authorization certificate	
2	Year of establishment	
3	ISO: 9000 certification series, and other BIS & fire rating certification	
4	List of manufactured Security Equipment products	
5	In House Lock Manufacturing as per IS Standard	
6	The OEM should have BIS license for safe with "type A" lock	
7	OEM should have online dedicated complaint support centre	
8	CA's turn over certificates	
9	Addresses of sales offices	
10	Empanelment with other Bank or organizations	
11	Copies of PO/work orders	
12	Clients completion certificate	
13	Non-Blacklisting declaration	
14	3 Years Audited IT Returns along with all necessary annexure like Balance Sheet, P &L, etc.,	

We confirm that all information given therein is true to the best of our knowledge. If any of the information given is found to be incorrect either fully or partially, we understand that the tender will be rejected summarily.

Yours faithfully,

(Applicant's signature)

ANNEXURE-II**TELANGANA GRAMEENA BANK**

Head Office::HYDERABAD

(Ref: Tender NoticeNo.01/2025-26 dated 03.06.2025)

PARTICULARS OF MANUFACTURERS/ AUTHORIZED DEALERS/ AGENTS FOR SUPPLY OF SECURITY EQUIPMENT (PLEASE FILL UP ALL THE COLUMNS)

S. No	Specifications	Particulars
1	Name of the Unit/Firm with full address with Telephone/ Mobile/ Email Address etc.,	
	Administrative Office:	Mobile No: Email Address:
	Factory Address:	
	Address Registered Office Corporate Office	
	Name of the contact person(s) and his/ their mobile/ telephone numbers	
	Whether ISO certified/ IBA/ RBI/ SBI/ approved Unit (if so, enclose copy of relative certificate issued)	
2	CONSTITUTION OF UNIT <ul style="list-style-type: none"> Enclose evidence like Certificate of Commencement of Business/ memorandum of Articles of Association/ Partnership Deed etc. Whether registered with Registrar of Companies/ Firms (Enclose copy) 	a)Proprietary/ Partnership/ Private Ltd/ Public Ltd. Company/ Co-op Society (Delete whichever is in applicable)
		b)Registration No./Trade License No: Date valid up to:_____/_____/_____

3	Year of Establishment/ Experience in line of activity: (Please refer Eligibility criteria for pre-qualification)	Year of establishment:_____ Experience in years of the Proprietor/partner / Director of the unit:_____years
4	Name(s) of the Proprietor/ Mng. Partner/ Mng. Director etc.	
5	Name and addresses of the Bankers/ Phone Numbers	BANK: BRANCH: A/c No: IFS Code:
6	Whether registered for GST ? (Mention No. & Date and furnish copies) Whether registered under REGULAR or COMPOSITION (GST) Scheme?	GST No:.....
7	Whether an Assess of Income Tax (Enclose AUDITED copies of IT Return for the last 3years with all enclosures)	PAN No:_____ GSTAN/GSTIN No:_____
8	Annual Sales Turnover for the last 3years (See Annexure-I) category wise eligibility criteria (Balance Sheets to be enclosed)	(Rs. In lakhs) Year2022-23, Rs._____ Year2023-24, Rs._____ Year2024-25, Rs._____
9	Please indicate if you have ISO: 9000 Series Certification for manufacturing processes. (If yes, please enclose a copy of the Certificate).	
10	Please indicate the names of SECURITY EQUIPMENT Currently manufactured by you.	1. 2. 3. 4. 5.
11	Please indicate product wise BIS & CBRI certifications/ fire rating certification received along with proof thereof.	1. 2. 3. 4. 5.
12	If you are registered in the panel of other private/ co-operative / public sector Banks/ Statutory Bodies furnish their names, specify the items for which registered and date of registration (Certified copies of empanelment letters / Central & State Govt. Organization registration should be enclosed.)	

13	Detailed description of works undertaken with Banks/ GOI institutions	
14	Whether you are agreeable to Bank's random testing of the SE at authorized testing laboratory of BIS. Under the circumstances, do you agree to bear all such testing expenditure?	YES/NO_____
15	Whether removed / blacklisted at any time in any Bank / Govt. organization? If yes mention details & give a declaration	YES/ NO/LETTERENCLOSED
16	Details of TENDER COST enclosed	DD. No: Date of DD: Name of the Bank:
17	Details of EMD enclosed	DD. No: Date of DD: Name of the Bank:

18. Details of previous/existing contracts of maintenance / supply with Bank(s)
(Copy of each work order to be enclosed)

S. No	Name of the Bank	Work Order No. & Date	No. of branches under contract	Contract period (From & To)	Estimated work value	Brief details of dispute with the Bank (if any)

19. Work performance certificate from the existing clients

(Copy of satisfactory performance to be enclosed from at least one of the existing clients giving the details of the period of contract, estimated value, number of Branches and opinion on performance. The letter must contain the name & contact details of the issuer for verification, if needed).

Phone No. :
e-mail :
Mobile No. :
Website, if any :

(Signature of Bidder with seal of Firm)

ANNEXURE-III

O.E.MANUFACTURERS AUTHORISATION FORM
(In Original Letter Head of OEM)

(To be mandatorily submitted along with the Technical Bid document)

To
The General Manager-I,
Telangana Grameena Bank,
Head Office: **Hyderabad.**

Dear Sir,

Subject: **Direct Manufacturers Authorization for the Installation**

Name of Work:_____

We M/s an established and
reputable manufacturer of professional
..... (Product/s) having Corporate/
Registered office at do hereby authorize M/s
..... as our Distributor to submit the above bid
dated: __/__/____ and subsequently negotiate and sign the contract with you for the supply of
goods manufactured by us.

We hereby confirm and extend our full guarantee and warranty for years as per
standard service procedure for the products offered for supply by the above firm only against the
invitation for bids dated: __/__/____ and only duly
authorize the said firm to act on our behalf in fulfilling any oral installation, technical support and
maintenance obligation as required by the contract. Also undertake to carryout refill for the
contract period of three years and Defect Liability Period free of cost".

Yours faithfully,

For M/s.....

Signature of Officer Authorized to sign this Document on behalf of the OEM

To
The General Manager-I,
Telangana Grameena Bank,
Head Office: **Hyderabad**.

LETTER OF INTENT

Dear Sir,

TENDER FOR PROCUREMENT OF SUPPLY & INSTALLATION OF BB CLASS SSD LOCKER CABINETS (Nos.07) THROUGH ONLINE TWO BID SYSTEM, e-TENDER

I/We refer to the Notice Inviting e-Tender issued by you for the captioned work. I/ We do hereby offer to perform, provide, execute, complete and maintain the works in conformity with Bill of Quantities, Specification, General and Special conditions of Contract, Instruction to tenderer, etc. as contained in the tender documents for the sum as arrived and filled, at the respective rates quoted by me/ us in the Schedule of Quantities and/ or at any other sum and rate subsequently negotiated and accepted/ agreed by the Bank and me/us.

I/ We have satisfied myself / our self as to the Scope of Work, examined site distances & operation, and all aspects of tender documents / conditions and are acceptable to us. I/We do hereby agree, should this tender be accepted in whole or in part, to, abide by and fulfill the terms, conditions and provisions of tender documents annexed here to complete the work within stipulated completion time at no extra cost to the Bank. I/We understand that the Earnest Money Amount as mentioned in the NIT which amount is not to bear any interest. Should I / We fail to execute the Contract when called upon to-do-so. I/ We do hereby agree that this sum shall be forfeited by me/us to TGB. Technical bid without EMD shall be summarily rejected & the price bid shall not be opened.

I/We hereby confirm and certify that the information given above is correct and true and the enclosures annexed herewith are genuine to the best of my / our knowledge and understand that if any stage it is found / noticed by the Bank that any information thus provided by us is untrue / incorrect partly or fully and in case of receipt of adverse / unsatisfactory report from other clients / Bankers, the Bank may not consider our application and / or may de-list us and/ or may take any appropriate action against us.

I/We are authorized to sign and submit these documents for pre-qualification.

(Signature of Bidder with seal of Firm)

ANNEXURE-V**INDICATIVE PRICE BID****TENDER FOR PROCUREMENT OF SUPPLY & INSTALLATION OF BB CLASS SSD LOCKER CABINETS (Nos.07) THROUGH ONLINE TWO BID SYSTEM, e-TENDER**

To
The General Manager-I,
Telangana Grameena Bank,
Head Office: **Hyderabad**.

Sir,

I/We have read the NIT/ RFP and fully understood the Specifications, Terms & Conditions and quote the rates for the following BB class SSD Locker Cabinets, as required in the Tender No.: 01 dated 03.06.2025.

S . N o	Items /Variants	Specifications in Brief					Cost per unit Rs.	Total Cost Rs.
		Qty	Class	Tool Resistance capacity in Minutes		Fire Resistance capacity in minutes		
				DOOR	Other 5sides	All sides		
LOCKERS-81inches- NEWTRONICS (Wireless security systems)								
1	46 SSDL	3	BB	30	10	30		
2	36 SSDL	3	BB	30	10	30		
3	22 SSDL	1	BB	30	10	30		

The rates quoted are **EXCLUSIVE** of GST (all Taxes)

But, the rates are **INCLUSIVE** of transport and installation at the destination/site.

Date :___/___/2025

Place:_____

Seal/ Stamp of Vendor

Signature of Authorized person